

Extension Product Terms

RamBase Test and Training System

1. Service description

The *RamBase Test and Training System* is a separate copy of a customer's database that can be used for testing or training purposes without affecting the live production database.

2. License

Subject to the Customer's agreement with its RamBase partner and these Product Terms, the Customer is granted a non-exclusive, non-transferable, limited right to use the RamBase Test & Training System for the Customer's internal business purpose.

The Customer acknowledges and agrees that the RamBase Test and Training System is provided "as is". No warranties, representations, or commitments regarding any specific functions, reliability, and availability are made. For the avoidance of any doubt, the general RamBase SLA does not cover RamBase Test and Training system.

3. Requirements

Not applicable.

4. Support

Support for RamBase Test and Training System is only available through the Customer's agreement with its RamBase partner or other separate support agreement with Hatteland.

5. Price and payment

The use of the RamBase Test and Training System is invoiced monthly at a fixed monthly fee in accordance with the current price list. Refresh of data from production is provided upon request at an hourly rate according to the price list.

6. Changes

The Customer acknowledges and agrees that RamBase Test and Training System and these Product Terms may undergo changes over time. The Customer's RamBase Partner will endeavor to notify the Customer of any material changes. By continuing its use of the RamBase Test and Training System after such changes become effective, the Customer shall be deemed to have accepted the changes made.